

Jefferson Memory Care
Resident Council Meeting – 10/24/2018

- **Staff Members Leading:**

Samantha Prisk, Life Enrichment Coordinator

Nic Hoover, Life Enrichment Assistant

- **What is resident council?**

- An organized, decision-making group of long-term care residents meeting regularly to voice their needs and concerns and to have input into culinary services, activities, policies, and issues affecting their lives in the facility.

NEW BUSINESS

The October Resident Council meeting was attended by (18) residents and (2) family member. Nutritional Services: (Shareen Kinatader), Administrative Assistant (Valentino Matlock), Tabitha Martin (RN), Bruce Fuller (Environmental Services Coordinator), Samantha Prisk (Life Enrichment Coordinator), and Nic Hoover (Life Enrichment Assistant).

The JMC RC President MT and Vice President DM were present to call the meeting to order and lead the Pledge of Allegiance.

Everyone whom took part in this months meeting were overall pleased with the services provided at Jefferson Memory Care, with a few additions and comments. Summary as follows:

Nutritional Services: (Shareen Kinatader)

Announcements:

- New faces are coming into the kitchen, please continue to make them feel welcomed!
- We've been incorporating more whole grains, fresh veggies into the menu!
- Please let us know if you'd like soups or any substitutes for meals.
- Our Thanksgiving Day meal will be served the day before this year so everyone can enjoy together!

Comments Include:

- Food can be too greasy at times. (We will look into this!)
- Few residents said they love the larger portions on their plates.
- One resident said she gets too much on her plate. (We will defiantly make sure to serve you less and if you want more at any point, just let us know!)
- **Meal of the Month for November:** Thanksgiving Day meal- Roasted turkey, mashed potatoes and gravy, green bean casserole, and pumpkin pie!

Administration (Valentino Matlock)

Announcements:

- We have a new Customer Service Representative at the front desk, her name is Katie. Please stop and say hello!
- Ericka, our Administrator, will be leaving us at end of month. We will miss her but wish her well in her new adventures!
- We have some excellent candidates coming in for Ericka's position!

Comments Include:

- We are so sad to hear about Ericka! We love her and wish her well!

Resident Health: (Tabitha Martin)**Announcements:**

- Flu shots were given last week to everyone in building, too include most staff to prevent any epidemics with influenza this year.
- Stay hydrated and if you are having loose stools, please let us know asap!

Comments Include:

- A few residents asked about the doctor rotation and when the visiting doctors are coming. (We will try to get dates and times for those residents as soon as we know!)
- Thank you for all you do and the amazing staff we have taking care of us.
- We feel happy, healthy, and at home!
- A resident said when she needs a nurse at a nurse's station, she can never find one. (We will look into this issue and resolve it immediately!)

Life Enrichment: (Samantha Prisk)**Announcements:**

- We wanted to thank all residents and their families for coming to our Pig Roast! We had a blast and love that everyone came out to enjoy!
- We will be doing a Thanksgiving Day arts & craft project on November 13th at 1:30 in the Bistro for all residents, families, and staff that would like to join!
- We have the Sassy Steppers performing Wednesday, November 7th at 1:30 in the Bistro!
- We will be having a Thanksgiving Day Meal the day before thanksgiving this year, Wednesday, November 21st in the Bistro for all to join!
- If there are any special requests for families to use the facility for a personal party or any holiday (now that holiday season is coming up) please let us know. If it's not during activity times, the Bistro is always available for you and your families!

Comments Include:

- A resident asked if we could do Polish Poker more often. (Of course, you got it!)
- A family member said thank you for having so many options and activities each day, it's almost too much but she loves the fact we keep everyone entertained all day long. (Thank you!)
- A resident asked if it was okay if her family could join us for activities. (Anytime, we would love to have friends, family, and staff participate in the fun!)

Environmental services: (Bruce Fuller)**Announcements:**

- Bruce will be putting up more Holiday décor around the building and outside soon!
- Putting away summer furniture for the seasons.
- Looking into putting Christmas lights in the courtyards for all to enjoy!
- Looking into getting heated towels in the Spa room since it tends to be chilly at times for you all to relax and enjoy.

Comments include:

- A resident asked if Bruce could come look at his TV's wires as the TV is cutting in and out. (Bruce is on it, will be there by end of week.)
- Place always looks so clean and tidy!
- We are sad to hear about Barb, but wish her well on her retirement!

Other questions/comments/concerns/feedback:

None at this time.

The meeting was adjourned by Resident Council President MT.

Next Meeting: 11/21/2018 at 2:30pm in Bistro